FRONTLINE NEWS

DC Department of Corrections Newsletter

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Photo credit: Darby Baham

DC DOC Donates Over \$95,000 to 2014 One Fund Campaign

The atmosphere at the Lincoln Theater on Wednesday, October 22 set the tone for what Director Tom Faust expected to be an exciting 2014 DC One Fund Campaign with its mixture of talented performers from various D.C. government agencies and featured speeches from Mayor Vincent C. Gray, the co-vice-chairs of the One Fund Campaign, and representatives from United Way and the United Black Fund.

"Once again, the One Fund Talent Show highlighted the great talent and giving of District employees," he said.

The Talent Show ran from 1:00 to 3:00pm and featured several live acts.

Since then, DC DOC has played a special part in the 2014 campaign with Director Faust serving as the One Fund Chairman with the help of Vice-Chairs Brenda Donald, Director of DC Child and Family Services, and Anntoinette "Toni" White-Richardson, D.C. Labor Representative.

With this year's goal for the campaign set for \$1,125,000 — up from last year's goal of \$1million — DOC raised over \$95,000 of that alone, making it the number one giving agency three years in a row.

"I am so very appreciative of our DOC labor and management partnership that is committed to helping those in need in our communities and serving as an example of working together for others less fortunate," said Director Faust.

By Darby Baham

Inside

PREA Audit Showcases DCDOC's Outstanding Preparation	2
DCDOC Attends 5th Annual Juvenile Justice Summit	2
Saying Goodbye to Deputy Director Tom Hoey	3
DOC Graduates Twenty- Seven in Class 14-02	4
The Moss Group Partners with DOC to Improve Employee Professionalism	4

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others less fortunate"-Tom Faust, Director



PREA Audit Showcases DCDOC's Outstanding Preparation

D.C. Department of Corrections' PREA, Safety, and Security Report D.C. Department of Corrections DOC 1901 D Street, SE, Washington, DC 20009

Cover of the 2014 DOC PREA Report

On Friday, December 12, DC DOC received certification for being 100% PREA compliant.

However, the process for this certification began earlier this year. In August, DC DOC underwent a PREA Audit conducted by the Department of Justice (DOJ). PREA (Prison Rape Elimination Act of 2003) is a federal law that seeks to eliminate sexual abuse and sexual harassment of inmates and applies to all correctional facilities, including prisons, jails, juvenile facilities, military and Indian country facilities, and Immigration and Customs Enforcement (ICE) facilities. The audit required 100% compliance with all established PREA standards.

"I think we all should be extremely proud of these results as this PREA audit is a reflection of this agency's commitment to excel at every challenge and to perform our duties with Pride, Professionalism, and Passion," said Prechelle Shannon, PREA Coordinator for DC DOC. "Special thanks to Lieutenant Boyd and Sergeant Franklin who both were instrumental in the smooth operation of the on-site audit process."

The Audit was broken down into 3 different phases. The first phase/ Pre-Audit phase was conducted 3 to 6 weeks prior to the actual on-site audit and involved on-going

communication between the PREA Coordinator and the PREA Auditor, including the submission of a 27 page questionnaire and answering over 300 questions.

The second phase was the actual on-site audit and included a complete tour of the facility and 2 1/2 days of interviewing staff and inmates. The PREA Auditor interviewed all specialized staff members, executive staff members, custody and non-custody staff members, medical and mental health staff members, and contactors. She also interviewed several inmates that were in segregation, general population, and inmates that had made allegations of sexual abuse or sexual harassment.

The final phase included the PREA Auditor's preliminary report and final audit results.

By Prechelle Shannon

DCDOC Attends 5th Annual Juvenile Justice Summit

Recently, DCDOC sent part of its Juvenile Unit Team (Ms. Sharon Hargrove, Mr. John Myrick and Mr. Fred Rogers) to represent the agency at the Criminal Justice Coordinating Council's (CJCC) 5th Annual Juvenile Justice Summit.

The annual gathering of District of Columbia juvenile justice social workers, case managers, lawyers, judges, law enforcement representatives, and other juvenile justice stakeholders who work with system-involved youth and families met under the theme of "Reduce, Restore, Preserve" this year.

During the summit, DOC representatives had the opportunity to examine multi-disciplinary strategies that help reduce the incidence of juvenile delinquency and recidivism, discuss the restoration of youth, families and communities impacted by crime, and engage in the preservation of the effective administration of justice through information sharing, evidence based training, and collaboration. "The summit was an exciting opportunity to learn and connect with other professionals," said Ms. Hargrove, Correctional Program Specialist."



Pictured, Fred Rogers and Sharon Hargrove. Photo: Fred Rogers

The CJCC for the District of Columbia is dedicated to continually improving the administration of criminal justice in the city. The mission of the CJCC is to serve as the forum for identifying issues and their solutions, proposing actions, and facilitating cooperation that will improve public safety and the related criminal and juvenile justice services for District of Columbia residents, visitors, victims and offenders.

By Fred Rogers 2

Saying Goodbye to Mr. Tom Hoey

Tom Hoey's tenure with the D.C. Department of Corrections (DOC) began in 1996 when he was recruited to implement technology infrastructure needed to support the agency's various business processes. He has been a key decision-maker with leadership responsibility for strategic planning, performance measurement, information technology and implementation of major projects aimed at improving operational performance. His career in DOC progressed from Director of Management Information and Technology Services, to Interim Director, and finally to Deputy Director for Management Support. Some of his more notable accomplishments include the:

- Roll out of the agency's first computer network supporting multiple sites, 12,000 inmates and 3,800 employees.
- Deployment of a state-of-the-art offender management system
- Implementation of a state-of-the art Correctional Surveillance Center.
- Installation of a video visitation system that has been extended to community facilities to provide for easier public access.
- Modernization of DOC's vehicle fleet.
- Implementation of an agency-wide performance metrics program.
- Privatization of warehouse operations, thus allowing DOC to focus on its core functions.
- Modernization of DOC's inmate phone system.
- Development of the strongest analytical staff capability in District government.
- Institution of far greater transparency and public access to vital DOC statistics such as early and delayed release rates.
- Restructuring and streamlining of DOC's procurement process.
- Deployment of computer applications to support 28 functional areas associated with correctional business processes.
- Installation of more than 570 cameras in the jail to provide for more effective security coverage.

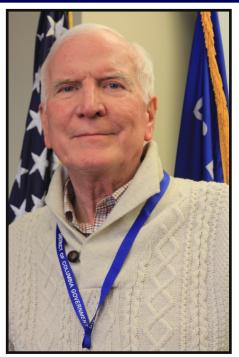
Tom's career in District government began 44 years ago in the Budget Office of the Executive Office of the Mayor where he rose to the rank of Assistant Budget Director. During his tenure he developed an award winning multi-year budget planning system, and assisted in the formulation of annual operating budgets totaling more than \$2 billion and supporting 38,000 positions. He then served 17 years in the Office of the City Administrator as Director of the Office of Management Engineering and Technology Services. In this capacity, he conducted scores of productivity improvement projects and special studies throughout District government.

As a thoughtful leader with extensive experience in the management of complex operating environments, Tom has received awards from the National Center for Public Productivity, Public Technology Inc., and Who's Who in Government. A 42 year resident of the District of Columbia, he received a Bachelor of Arts degree from the University of Maryland, a Master of Public Administration from Pennsylvania State University, and senior management certificates from Harvard University, the University of Virginia, and Georgetown University.

Profile:

Tom Hoey

Tom Hoey joined the Department of Corrections in 1996, leading many of the technological advances of the agency and overseeing the strategic planning and implementation of several major projects. This October, he retired after serving in DC Government for over 35 years.



Please read below to learn more about Tom Hoey.

Q: When did you realize you had a passion for Corrections?

A: Frankly, I sort of stumbled into corrections. I came here to help with the initial planning on the transformation of the agency, including the closure of Lorton. I thought I'd only be around for 6 months, but instead wound up staying more than 18 years!!

Q: What have you most enjoyed about working for DC Corrections?

A: The dynamic nature of the environment; there is always something going on that needs to be addressed. The business of corrections is somewhat akin to running a small city.

Q: What will you miss the most?

A: Most definitely, the dedicated, resilient staff I've had the privilege to work with throughout my years at DOC.

Q: Are there any projects you're looking forward to seeing your team complete before you leave?

A: That's a tough one. I naively thought I could finish five or six major projects I've been involved with before I left, including the upgrade of JACCS. But that did not happen. Luckily, they are all in very capable hands. I think there is a slim chance that we can expand video visitation to two more community facilities by the end of this month, but it will be tight.

Q:Tell us a bit about your retirement plans — do you expect to take any trips or re-fall in love with any of your hobbies?

A: The first thing I'm going to do is re-connect with my 5 kids and family across the globe. Leg one is a trip to see my daughter Kristen, who lives in Kuala Lumpur, Malaysia (And no, I'm not taking Malaysian Airlines). I also plan to get back into my long distance running, so I can chase my life-long goal of running at least one marathon. In addition, I plan to take on consulting projects from time to time that are of particular interest to me.

DOC Graduates Twenty-Seven in Class 14-02

This October, the Department graduated twenty-seven officers from its Basic Correctional Training Program with the theme, "Together We Stand," making it the final recruit class for 2014.



Photo credit: Darby Baham

Following remarks from Director Faust and class speaker Charlene Harris, the recruits were presented with their certificates for completion, academic achievement, and physical fitness. They then recited the Oath of Office with Warden William Smith and officially pinned each other, marking the beginning of their careers as correctional officers.

The ceremony was emotional one as Dr. Barr, BCT Class 14-02's training specialist, closed out his remarks with heartfelt recommendations for the officers to remember as they journeyed to entering into the jail. The graduation also marked the first graduation ceremony since the passing of Deputy Director Carolyn A. Cross.

By Darby Baham

The Moss Group Partners with DOC to Improve Employee Professionalism

The Department has embarked on an initiative to enhance employee professionalism and improve employee working relationships which builds on the agency's success in educating employees on the Prison Rape Elimination Act and the implementation of PREA. DCDOC is working with The Moss Group (TMG) to implement comprehensive strategies that will enhance the prevention, detection, and response to unprofessional employee-to-employee workplace conduct, particularly conduct that can lead to claims of sexual harassment or retaliation. "I remain committed to culture change across the system that will provide greater safety not only for inmates but also for employees," said Director Tom Faust.

TMG consultants Theresa Lantz, a former DOC employee who worked with the National Institute of Corrections, and LaVee Hamer, former Assistant Secretary and General Counsel of the North Carolina Department of Correction recently led a day-long session with agency management to kick-off the project. This was followed by consultations with a variety of agency managers and focus groups with randomly selected D.C. Jail employees from all position levels to gain a greater understanding of the attitudes, values and beliefs regarding professionalism, workplace relationships and culture. The information is being used to facilitate the initial round of training

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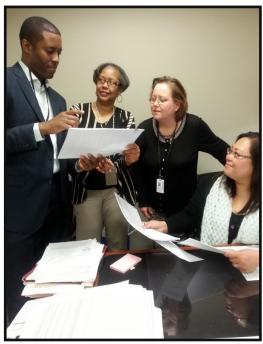


Photo credit: Debra Washington

beginning in November for all D.C. Jail supervisors on professional boundaries, sexual harassment, and retaliation. This training is part of TMG's systemic approach to support the Department's commitment to prevent sexual harassment and enhance employee performance and safety.