

Please Note

If there is a violation of the rules, the visit may be terminated, the visitor asked to leave, and depending upon the seriousness of the misconduct, future visits suspended

If You Experience Problems During Your Visit

If you experience a problem with the audio or video reception during your visit, notify the visitation staff immediately. **Do not attempt to adjust the picture or sound yourself.**

The agency **will not be responsible** for any damage or loss of personal property. However, such incidents should be reported to the Visitation Officer.

Visits are monitored and subject to recording.

Getting to the Video Visitation Center

The VVC is conveniently located just across the quadrangle from the D.C. Jail, a short walk from the Stadium-Armory Metrorail station on the Orange and Blue Lines.



Agency Mission

The mission of the DC Department of Corrections is to ensure the public safety of citizens of the District of Columbia by providing an orderly, safe, secure and humane environment for the confinement of pretrial detainees and sentenced inmates, while affording those in custody meaningful opportunities for re-integration into the community.

District of Columbia
Department of Corrections



Central Detention Facility
Video Visitation Center
WASHINGTON, DC



DC Department of Corrections
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Video Visitation at the Central Detention Facility

The Department of Corrections Video Visitation Center (VVC) is housed within the DC General Hospital Complex, adjacent to the DC Jail in Southeast Washington, DC. Those wishing to visit inmates housed at the jail are no longer required to stand in long lines or undergo extensive security checks to enter the facility. Instead, with video visitation, family members, friends, and other visitors simply set a visitation appointment by telephone or through the Internet, then arrive at the VVC on the scheduled date and time of their visit.

With the new visitation system, visitors make live connections with inmates for a forty five minute visitation period. The Video Visitation Center is open 8 hours each day from Wednesday to Sunday, Noon to 8 PM (hours subject to change) — **there is no cost involved.** With weekend visitation added, visitors now have increased flexibility in scheduling their visits. The VVC eliminates the inconvenience of having to take off from work during the week. Please note that the last visitation session begins promptly at 7 PM. While at the VVC, friends and family members may also make deposits to the inmate's commissary fund or prepaid telephone account using the Offender Connect kiosk in the waiting area. Deposits can be easily made using cash (\$5, \$10, \$20, \$50, and \$100), Master Card and Visa credit/debit cards.

The policy for legal visits will not change with 24/7 face-to-face access remaining the same. These visits will continue to be held at the D.C. Jail.

Scheduling a Visit

Those wishing to schedule a visit must do so at least 24 hours in advance.

Visits may be scheduled via telephone at 1-(888) 906-6394 or (202) 442-7270 on Tuesday through Saturday between 9:00 AM and 5:00 PM. Once the date and time are confirmed, DOC visitation staff will issue a confirmation number.

If you have Internet access, you may schedule your visit via the web at <https://visitation.doc.dc.gov/app> at any time. You may be able to use computers at area libraries and recreational centers to log on to the Internet. After completing the scheduling process, a confirmation number will be issued.

Entering the Video Visitation Center

- » Arrive fifteen minutes prior to your confirmed visitation time.
- » Present a valid form of picture identification to the Visitation Officer (driver's license, military identification, state-issued identification, or passport) and your confirmation number.
- » Wait to be called for your visit by the VVC officer on duty.

Video Visitation Center Rules

- » **Visitation is by appointment only.** Appointments may be scheduled up to one week in advance, but no less than 24 hours in advance.
- » The Video Visitation Center will be open Wednesday through Sunday between Noon and 8 PM. The last visitation session will start at 7 PM (subject to change).
- » Visitors are responsible for re-scheduling cancelled visits.
- » All visitors eighteen (18) years of age and older must present proper identification to the Visitation Officer for entry into the Visitation Center. Visitors whose identity cannot be

confirmed by the identification presented will not be permitted to visit. Any state, local or federal government issued valid photo ID is accepted for identification.

- » Visitors under the age of 18 must be accompanied by a parent or legal guardian. The adult accompanying the minor must maintain close supervision at all times. Children must never be left unattended for any reason.
- » Visitors will be provided a video station seat number upon arrival at the Visitation Center.
- » The total number of visitors permitted at each station will not exceed two (two adults or one adult and one child).
- » Visitors with small children will be permitted to bring in one baby bottle, one diaper, and one blanket per child. The Visitation Officer will approve additional items on a case-by-case basis.
- » If a visitor exits the Visitation Center, he/she will not be allowed to gain re-entry.

What to Avoid

- » Use of foul language, loud talking, or any other type of disruptive behavior will not be permitted in the Visitation Center.
- » Please turn off the sound on cell phones and other audio devices during visitation.

